



Unitary Products Group
5005 York Drive
Norman, OK 73069
1/877-874-7378

SERVICE INFORMATION

DATE: August 23, 2007

YS-46-07

TO: All York Distributors
All York Branches
All Regional Vice Presidents
All Regional Sales Managers
All Field Service Supervisors

SUBJECT: Source One Compressor Substitution

It has been brought to our attention that compressors are being substituted by the field that is not considered correct for that application. There are many factors in the process of choosing the correct compressor for a unit. The compressor in a product is designed for that unit to meet a certain capacity, efficiency, foot spacing, height, & design (scroll vs., recip, vs. rotary).

Compressor substitution is only to be used in the event you do not have the correct compressor in stock and Source One does not have the correct compressor in stock.

Source One has put together for your convenience a compressor substitution Guide, form number 246484-(107), to help you in choosing a replacement compressor when the original compressor is not available. This letter is intended to assist you in determining the correct substitution in the event you need to choose one from the guide.

In the back of the guide is the compressors in numerical order, beside the compressor number is a group number, in the front of the guide you will find the groups in Alphabetical and numerical order, you first locate your compressor in the back of the guide, once you have located the compressor you look at the group number it belongs to in the column beside the compressor number. You then find the group in the front of the book and within the group the compressor belongs to choose the MOST compatible substitute.

If the group does not contain a compressor that you have or Source One has you must contact technical service to get a service inquiry to use an alternative compressor not listed in the recommended compressor grouping of the guide. If this procedure is not followed and a compressor is misapplied and could result in a system performance, or reliability issue which could result in the voiding of any remaining component limited part warranty.

If you have any questions regarding this letter feel free to contact any UPG Technical Service Representative.

Sincerely,
Kristi Crail

Kristi Crail
UPG Field Service Supervisor

Lee Sims

Lee Sims
Supervisor, Warranty Administration